



# A Message from Mayor Siry

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## **Please note the following update we received from PSEG:**

We are aware that this storm has been frustrating for our customers and your constituents and our crews are working hard to get all of our customers back by Saturday night.

During this storm we followed our normal process of assigning initial Estimated Time of Restoration strategy (ETRs) and then refining ETRs as workload becomes more clear.

After preliminary damage assessment, on Wednesday, we refined ETRs. Largest jobs received ETRs for Thursday at 4pm and smaller jobs received ETRs for Saturday at 11pm.

On Thursday evening, remaining jobs were assessed, and some jobs had their ETRs changed from Saturday at 11pm to Friday at 11pm.

During the day Friday, we will continue to refine our remaining work plan and adjust ETRs accordingly.

All of the above ETRs were entered in the Outage Management System and emails, texts and phone calls were sent to affected customers.

New jobs received after Thursday will receive ETRs based on available crews and workload.

Below is our latest update to the media. We thank you for your patience.

### **PSEG Long Island: Storm Update – August 6, 2020 9:30 p.m.**

- PSEG Long Island continues to make strong progress restoring customers affected by Tropical Storm Isaias. As of 9:30 p.m. today, fewer than 108,000 customers remain without power.
- PSEG Long Island estimates 85% of customers will be restored by end of day Friday, with the remainder restored by end of day Saturday. Nearly 3,000 line workers, tree trimmers and other personnel are now working around the clock, in 16-hour shifts, until every customer is restored.
- Due to the large number of crews from other utilities brought into our service area before Tropical Storm Isaias, power restoration is progressing faster than can be displayed on the outage map. The map will fluctuate as we refine the data.
- While we have experienced issues with our communications systems, at no time did these challenges impact restoration efforts.
- Because of the extent of the outages, PSEG Long Island will open six customer outreach centers tomorrow. These centers are open from 10 a.m. until 4 p.m. (or while supplies last), providing people with free water and ice. To ensure we maintain the physical distancing necessary for the safety of our employees and customers, these centers will offer drive-thru service.

- The locations for Aug. 7 are:
  - Patchogue - 460 E Main St
  - Brentwood - 1650 Islip Ave
  - Greenlawn - 288 Pulaski Rd
  - Roslyn - 250 Willis Ave
  - Woodmere - Five Towns Shopping Center- 253-01 Rockaway Blvd
  - Babylon - Babylon Town Hall - 200 E Sunrise Hwy
- More than 3,000 fallen trees or large limbs have been reported. PSEG Long Island tree crews and contractors have already cleared more than 500 locations. They will continue to work nonstop to continue to clear debris.
- PSEG Long Island is assisted by workers from New York, New Jersey, Michigan, Ohio, Kentucky, Indiana, Florida, Alabama, Kansas and Missouri. Many arrived before the storm began and were immediately available to start restoration work yesterday afternoon.
- Crews will work to restore critical facilities first, followed by outages affecting the largest numbers of customers, and then address outages affecting small numbers or individual customers.
- In response to the COVID-19 outbreak, we have adapted our storm and safety procedures to follow public health guidelines and industry best practices. We thank our customers for their patience as we operate under these unusual circumstances to safely restore power as quickly as possible.
- Our goal, always, is to restore power safely and as quickly as possible. We ask our customers for a fair amount of patience and to know we will be there just as soon as it is safe.

**For more information:**

- [VIDEO: Aug. 6 update with PSEG Long Island President & COO Daniel Eichhorn](#)
- [Flickr image gallery](#)

**Customer Safety:**

- Downed wires should always be considered “live.” Stay at least 30 feet away from downed power lines and immediately call [911](#) to report downed wires.
- Electric current passes easily through water, so stay away from downed power lines and electrical wires. Don't drive over – and don't stand near – downed power lines.
- Downed lines will be hard to see in the rain and can potentially be hidden in standing water. If you encounter large pools of standing water, stop, back up and choose another path.
- The safety of PSEG Long Island’s customers and employees is the company’s top priority. We ask that customers remain in their homes while crews are working nearby. If customers must speak with our crews, we ask that they practice responsible physical distancing and remain at least 6 feet away to ensure the health of everyone involved.

**Another important safety note:**

- To prevent carbon monoxide poisoning, do not run any gasoline-powered generators in a garage or any other enclosed space.

Please stay safe everyone.

*Mayor Dennis Siry*